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PATENT TRADEMARK OFFICE

Substitute for Form PTO 1449

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT***(use as many sheets as necessary)***Complete if Known**

Application No.	10/643,712		
	Filing Date		
	08/19/2003		
	First Named Inventor		
	Scott Irwin		
Art Unit			3621
Examiner Name			Murdough, Joshua A.
Sheet	1	of	2
Attorney Docket No.			1160215/0510428

U.S. PATENT DOCUMENTS

Examiner initials	Cite No.	DOCUMENT NUMBER	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind code ² (if known)			
		US- None			

FOREIGN PATENT DOCUMENTS

Examiner initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind code ⁵ (if known)				
		None				

OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS

Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T ⁶
		None	

CONVERGYS CROSS REFERENCES

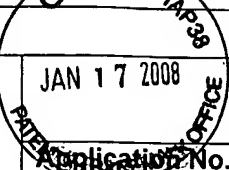
Examiner initials	Cite No.	
	1	U.S. Application Serial No. 10/392,496 filed 03/20/2003; Irwin
	2	Information Disclosure Statement dated 03/20/2003 for U.S. Application Serial No. 10/392,496
	3	Office Action dated 11/01/2007 for U.S. Application Serial No. 10/392,496
	4	Information Disclosure Statement dated 12/31/2007 for U.S. Application Serial No. 10/392,796
	5	U.S. Application Serial No. 10/671,396 filed 09/25/2003; Irwin
	6	Information Disclosure Statement dated 09/25/2003 for U.S. Application Serial No. 10/671,396

EXAMINER SIGNATURE _____

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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter office that issued the document, by the two-letter code (WIPO Standard ST. 3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

Substitute for Form PTO 1449					
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>		Complete if Known			
		Application No.		10/190,844	
		Filing Date		07/08/2002	
		First Named Inventor		Chandramouli Swarna	
		Art Unit		3694	
		Examiner Name		Malhotra, Sanjeev	
Sheet	2	of	2	Attorney Docket No.	1160215/0503668

7	Information Disclosure Statement dated 05/26/2004 for U.S. Application Serial No. 10/671,396
8	Office Action dated 10/12/2006 for U.S. Application Serial No. 10/671,396
9	Office Action dated 03/13/2007 for U.S. Application Serial No. 10/671,396
10	U.S. Application Serial No. 10/862,482 filed 06/07/2004; Irwin
11	Information Disclosure Statement dated 09/23/2004 for U.S. Application Serial No. 10/862,482
12	Information Disclosure Statement dated 12/21/2007 for U.S. Application Serial No. 10/862,482
13	Office Action dated 01/10/2008 for U.S. Application Serial No. 10/862,482
14	U.S. Application Serial No. 10/874,712 filed 06/23/2004; DiFonzo
15	Office Action dated 09/06/2007 for U.S. Application Serial No. 10/874,712
16	Information Disclosure Statement dated 09/17/2007 for U.S. Application Serial No. 10/874,712

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